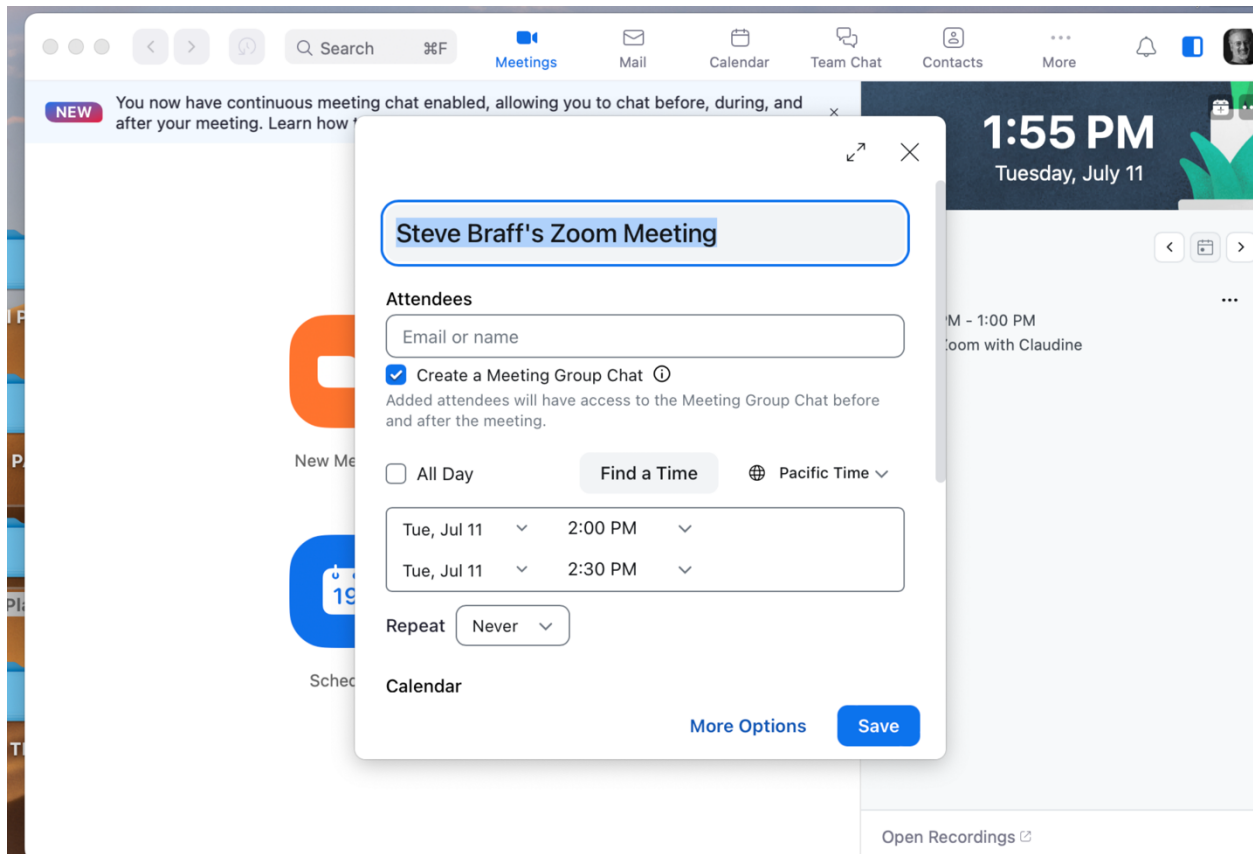


## Zoom Problem

Zoom One Pro desktop app on my MAC no longer working to schedule meetings

Starting about two weeks ago, when I click on the Schedule icon it opens to a new screen that is not working. Per screenshot attached, missing most of the dialogue options. I fill out as able, hit "save" and a dial spins & spins and then I get the error message attached. I can't schedule a Zoom call. Note that I've already tried removing and then reinstalling the Zoom app but problem remains. Zoom tech support has been non-responsive. Need Help! Thanks



PLEASE SEE NEXT PAGE

NEW You now have continuous meeting chat enabled, allow Started

Email or name

Enable Continuous Meeting Chat ⓘ  
Added attendees will have access to the Meeting Group Chat before and after the meeting.

All Day 🌐 Pacific Time ▾

Tue, Aug 15 ▾	10:00 ▾
Tue, Aug 15 ▾	11:00 AM ▾

Repeat Never ▾

Calendar

**Zoom - Schedule Meeting**

Can't schedule the meeting. Error code : -1.

OK

B I U 🔗 ☰ ☰

Export

Use an external calendar

More Options Save