

From: simon.shin@hisense.com <simon.shin@hisense.com>
Sent: Monday, March 28, 2022 10:44 AM
To: jc.leffler@zoom.us
Subject: RE: Zoom - Hisense Cooperation

Hi JC,

Hope this finds you well.
I just want to reach out to you again if you received my email.
Can you please contact me at your earliest convenience?

Thanks.

Simon Shin
Head of B2B, Hisense USA
Mobile : +1 224 334 2155
Email : simon.shin@hisense.com



From: simon.shin@hisense.com <simon.shin@hisense.com>
Sent: Wednesday, March 16, 2022 10:45 AM
To: jc.leffler@zoom.us
Cc: 'Leon He' <leon.he@hisense.com>; shengxubo@hisense.com
Subject: RE: Zoom - Hisense Cooperation

Hi JC,

This is just a reminder for my email on 3/14.
I also left Zoom message to your email account but I'm not sure if it successfully reached you.
Appreciate if you get back to us at your earliest convenience.

Thanks.

Simon Shin
Head of B2B, Hisense USA
Mobile : +1 224 334 2155
Email : simon.shin@hisense.com

Hi JC:

If supporting only the Windows version at this time, we need to know how to do the next step?

At this time, we do only the Zoom Certification for Windows version.

Please inform us in advance if supporting the Android version in the future.

Thank you.

发件人: "JC Leffler" <jc.leffler@zoom.us>

发送时间: 2022-02-19 04:26:20 (星期六)

收件人: "盛旭波/Xubo Sheng" <shengxubo@hisense.com>

抄送: "郭瑞" <guorui@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>, "Shawn Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "贾宇鹏" <jiayupeng@hisense.com>, "张敏" <zhangmin53@hisense.com>

主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hey Frank,

Ah understood, let me bring this to the team to discuss as we don't support an AIO Touch appliance certification at this time but we may be able to support the Windows version.

Best,

JC



JC Leffler

Certification Program Manager

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On Sun, Feb 13, 2022 at 9:48 PM 盛旭波/Xubo Sheng <shengxubo@hisense.com> wrote:

Hi JC:

Thank you for your reply.

The WR6BE series comes in three different sizes(65"\75"\86").

The camera is exactly the same for the three size.The hardwares are also basically the same.

They all only run the AndroidOS,but they support the OPS computer(Windows) throught the external input.OPS computer run the Win10 Professional edition.

Is it possible to make Zoom certification for only 65WR6BE?

Do we still need to make Zoom certification on the OPS(Windows)?

Thank you.

发件人:"JC Leffler" <jc.leffler@zoom.us>
发送时间:2022-02-12 06:07:34 (星期六)

收件人: "盛旭波/Xubo Sheng" <shengxubo@hisense.com>
抄送: "郭瑞" <guorui@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>, "Shawn Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "贾宇鹏" <jiayupeng@hisense.com>, "张敏" <zhangmin53@hisense.com>
主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Frank,

Yes, the team has reviewed and approved. Can you confirm you would like to move forward with the 65WR6BE device? Does this only run AndroidOS or can it sideload a PC?

Best,

JC



JC Leffler

Certification Program Manager

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On Tue, Feb 8, 2022 at 9:45 PM 盛旭波/Xubo Sheng <shengxubo@hisense.com> wrote:

Hi JC;

May I ask if our team has started work this week?

We are still waiting for your feedback.

Thank you.

发件人: "JC Leffler" <jc.leffler@zoom.us>
发送时间: 2022-02-02 07:42:12 (星期三)
收件人: "郭瑞" <guorui@hisense.com>
抄送: "盛旭波/Xubo Sheng" <shengxubo@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>, "Shawn Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "贾宇鹏" <jiayupeng@hisense.com>, "张敏/Richard Zhang" <zhangmin53@hisense.com>
主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Ray,

Sorry for the delay! With EOY last week and Chinese New Year this week there has been a slight delay. Let me follow up with the team.

Best,

JC



JC Leffler

Certification Program Manager

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On Sat, Jan 29, 2022 at 2:02 AM 郭瑞 <guorui@hisense.com> wrote:
Hi JC,
May I ask if any update yet from your compliance/security team?

Brs,
Ray Guo
Overseas Business Dept.
Hisense Commercial Display Co.,Ltd
Address: 399# Songling Rd, Qingdao, China
Post: 266100

<http://commercial-display.hisense.com>

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发件人: "郭瑞" <guorui@hisense.com>
发送时间: 2022-01-25 08:48

主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

收件人: "JC Leffler" <jc.leffler@zoom.us>

抄送: "盛旭波/Xubo

Sheng" <shengxubo@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <[m
orris.luo@hisense.com](mailto:morris.luo@hisense.com)>, "Shawn.Kim" <shawn.kim@hisense.com>, "rachid
bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <[daida1@hisense.c
om](mailto:daida1@hisense.c
om)>, "贾宇鹏" <jiayupeng@hisense.com>, "张敏/Richard.Zhang" <[zhangmin53
@hisense.com](mailto:zhangmin53
@hisense.com)>

Hi JC,

Well noted with thanks! Looking forward to your team's update this week.

Brs,

Ray Guo

Overseas Business Dept.

Hisense Commercial Display Co.,Ltd

Address: 399# Songling Rd, Qingdao, China

Post: 266100

<http://commercial-display.hisense.com>

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发件人: JC Leffler <jc.leffler@zoom.us>

发送时间: 2022-01-25 04:54

主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

收件人: "郭瑞" <guorui@hisense.com>

抄送: "盛旭波/Xubo

Sheng" <shengxubo@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <[m
orris.luo@hisense.com](mailto:morris.luo@hisense.com)>, "Shawn.Kim" <shawn.kim@hisense.com>, "rachid

bouchlarhem" <rachid.bouchlarhem@hisense.com>,"戴达" <daida1@hisense.com>,"贾字鹏" <jiayupeng@hisense.com>,"张敏/Richard.Zhang" <zhangmin53@hisense.com>

Hi Ray and Frank,

Our compliance/security team is still reviewing, they stated they should have an update later this week.

Best,
JC



JC Leffler

Certification Program Manager

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On Fri, Jan 21, 2022 at 2:02 AM 郭瑞 <guorui@hisense.com> wrote:

Dear JC,

This is Ray from Hisense. Nice e-meeting u.

As Frank told me, our customers and us were still waiting for your feedback. May I ask if any update on your team's internal review yet?

Brs,

Ray Guo

Overseas Business Dept.

Hisense Commercial Display Co.,Ltd

Address: 399# Songling Rd, Qingdao, China

Post: 266100

<http://commercial-display.hisense.com>

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发件人: 盛旭波/XuboSheng <shengxubo@hisense.com>
发送时间: 2022-01-21 09:25
主题: Re: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation
收件人: "JC Leffler" <jc.leffler@zoom.us>
抄送: "郭瑞" <guorui@hisense.com>, "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>, "Shawn.Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <daida1@hisense.com>, "贾宇鹏" <jiayupeng@hisense.com>, "张敏/Richard.Zhang" <zhangmin53@hisense.com>

Hi JC:

Hope you are doing great.

This past the two weeks.

What about the progress for the compliance/security review?

We need a time to complete the assessment and confirm the cooperation mode.

If you any question, please let me konw.
Thank you.

发件人: "JC Leffler" <jc.leffler@zoom.us>
发送时间: 2022-01-06 02:12:11 (星期四)
收件人: "盛旭波" <shengxubo@hisense.com>
抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>, "Shawn.Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem" <rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "李远所" <liyansuo@hisense.com>
主题: Re: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Frank,

Happy New Year! We are still reviewing internally while we complete a compliance/security review as well. We should have an update shortly.

Best,
JC



JC Leffler

Certification Program Manager

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On Thu, Dec 30, 2021 at 7:22 PM 盛旭波 <shengxubo@hisense.com> wrote:

Dear JC:

First,Merry Christmas!

It has been three weeks since I completed the product form.

How is the proceed?

If any question,please let me know.

Thank you!

发件人:"JC Leffler" <jc.leffler@zoom.us>

发送时间:2021-12-11 05:51:58 (星期六)

收件人:"盛旭波" <shengxubo@hisense.com>

抄送:"杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>,

"Shawn.Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem"

<rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "李远所"

<liyansuo@hisense.com>

主题: Re: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Rachid and Frank,

Thank you for completing the product form. I will review with the team and return to you as soon as possible with next steps.

Best,

JC



JC Leffler

Certification Program Manager

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On Wed, Dec 8, 2021 at 2:58 AM 盛旭波 <shengxubo@hisense.com> wrote:

Hi Jc:

We have committed the product form by the link. Please check it as soon as possible.

If you any question, Please let me know.

Thank you.

发件人: "JC Leffler" <jc.leffler@zoom.us>

发送时间: 2021-12-07 06:27:42 (星期二)

收件人: "盛旭波" <shengxubo@hisense.com>

抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>,

"Shawn.Kim" <shawn.kim@hisense.com>, "rachid bouchlarhem"

<rachid.bouchlarhem@hisense.com>, "戴达" <daidal@hisense.com>, "李远所"

<liyansuo@hisense.com>

主题: Re: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Frank,

Great, please let me know when the product form is completed so I can review it with the team. Testing costs will depend on the product/device being tested.

Best,

JC



JC Leffler

Certification Program Manager

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On Wed, Dec 1, 2021 at 5:42 PM 盛旭波 <shengxubo@hisense.com> wrote:

Dear Jc:

The Zoom Version for Android we using is Zoom 5.6.4(1864).The version is not the latest.

We have writed the information for Zoom Certification you send the link.

We want to know that how to proceed next step?

Also, Please give us the cost for lab testing, we can refer to it.

Thank you.

发件人: "JC Leffler" <jc.leffler@zoom.us>
发送时间: 2021-12-02 08:56:20 (星期四)
收件人: "盛旭波" <shengxubo@hisense.com>
抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>
主题: Re: Re: Re: Re: Re: Zoom Cooperation

Hi Frank,

Can you make sure you are running the latest release? This may be causing the shutting down issue. There is no cost for the Zoom Certification but there is a cost for the lab testing.

Best,

JC



JC Leffler

Certification Program Manager

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On Mon, Nov 22, 2021 at 2:46 AM 盛旭波 <shengxubo@hisense.com> wrote:

Hi JC:

Thank you for your information.

we have some questions about Zoom Certification.

Now,we meet some questions using the Zoom on our device.For Example,the software shut down suddenly.

Whether the questions are solved by doing the Zoom Certification?

Please sending me the standard of Zoom Certification.

In addition, how much approximate the cost of Zoom Certification?

发件人: "JC Leffler" <jc.leffler@zoom.us>

发送时间: 2021-11-20 07:57:42 (星期六)

收件人: "盛旭波" <shengxubo@hisense.com>

抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>

主题: Re: Re: Re: Re: Zoom Cooperation

Hi Frank,

The lab will need 1 device for testing along with a separated camera module for camera testing. If the device is certified we would then need a device shipped to our china engineering team along with our audio engineering team in our San Jose HQ. If everything passes after the first round of testing and

shipping or testing times aren't delayed it generally takes about 2-3 months. There should be no engineering team involvement until the very end in which we would whitelist your device.

Best,

JC



JC Leffler

Certification Program Manager

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On Wed, Nov 17, 2021 at 11:37 PM 盛旭波 <shengxubo@hisense.com> wrote:

Hi JC:

The Link is the zoom hardware certification link.

We want to know the certification process.

How many units of equipment do we need to provide?

How long does this certification take?

Whether engineers are required to cooperate during the certification process?

Please give more information. Thank you.

发件人:"JC Leffler" <jc.leffler@zoom.us>
发送时间:2021-11-16 05:32:03 (星期二)
收件人:"盛旭波" <shengxubo@hisense.com>
抄送:"杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>
主题: Re: Re: Re: Zoom Cooperation

Hi Frank,

Next step would be to complete our initial application form [here](#) so we can complete our internal compliance/security review and provide next steps.

Best,
JC



JC Leffler

Certification Program Manager

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On Mon, Nov 8, 2021 at 1:58 AM 盛旭波 <shengxubo@hisense.com> wrote:

Hi JC:

How is the process?

When we use the Zoom on our product, we meet the question that quit of software suddenly.

Would you please give us more information?

发件人: "JC Leffler" <jc.leffler@zoom.us>

发送时间: 2021-10-29 06:28:40 (星期五)

收件人: "盛旭波" <shengxubo@hisense.com>

抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>

主题: Re: Re: Zoom Cooperation

Hi Frank,

Thank you for providing this information, let me take this back to the team to discuss.

Best,

JC



JC Leffler

Certification Program Manager

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On Tue, Oct 26, 2021 at 2:41 AM 盛旭波 <shengxubo@hisense.com> wrote:

Dear JC:

Thank you for your reply.

Attachment are the Datasheets of our Product and Camera. Please check them.

Zoom is widely used in the overseas. We want to preinstall Zoom software on our product. One is to promote Zoom, and the other is to enrich our product.

I don't know what it takes to preinstall the Zoom software?

Please give more information for the cooperation.

发件人: "JC Leffler" <jc.leffler@zoom.us>
发送时间: 2021-10-23 03:49:34 (星期六)
收件人: "盛旭波" <shengxubo@hisense.com>
抄送: "杨林" <yanglin@hisense.com>, "罗勇" <morris.luo@hisense.com>
主题: Re: Zoom Cooperation

Hi Frank,

Thanks for reaching out! Chris left Zoom a few months ago and I've taken over the role now. Can you provide any datasheets or information around the device/solution you are looking to have Zoom Certified?

Best,

JC



JC Leffler

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On Tue, Oct 19, 2021 at 6:22 PM 盛旭波 <shengxubo@hisense.com> wrote:

Dear Chris:

I'm sorry to disturb you. I'm Product Manager in Hisense from china.Our colleague contacted you before, but it was delayed due to time reasons.

Hisense video conference big screen development overseas market.Because Zoom has a very high popularity,we plan to use the Zoom software on our product.In this way, our products, especially the camera, need to adapt to the Zoom software.

We plan to seek technical cooperation with Zoom. We'd like to hear your opinion.

Best Regards

Frank Sheng

PM

Hisense Commercial Display Co.,Ltd.

M: (+86) 18363962155

E: shengxubo@hisense.com

Best Regards

Frank Sheng

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