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**AJ Agustin (Zoom)**

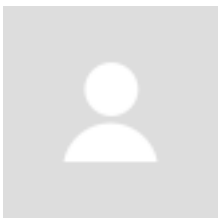
Jul 19, 2023, 05:13 EDT

John,

It is basically swapping the products you'll remove for other products you need.

Let me know if that works for you.

Thanks,  
AJ



**Joe B Charlotte**

Jul 18, 2023, 07:33 EDT

Please explain how funds would be reallocated to other products within the account.

Sent from my iPhone





**AJ Agustin (Zoom)**

Jul 19, 2023, 05:13 EDT

John,

It is basically swapping the products you'll remove for other products you need.

Let me know if that works for you.

Thanks,  
AJ



**Joe B Charlotte**

Jul 18, 2023, 07:33 EDT

Please explain how funds would be reallocated to other products within the account.

Sent from my iPhone



**AJ Agustin (Zoom)**

Jul 18, 2023, 07:05 EDT

John,

I understand the situation. However, we also need to honor that you signed a 7-month agreement. See attached file for reference.

Our best option is to reallocate the funds to other products within the account and apply a 10% discount on the recent invoice to help with the expense.

Let me know your thoughts.

Thanks,  
Aj

Attachment(s)

[\[10-May-2023 10-55-05 AM\] Quote for Pro Annual 7 Users\\_preview\\_Completed \(1\).pdf](#)



**Joe B Charlotte**

Jul 17, 2023, 11:39 EDT

Please get in touch with me to achieve a solution to the above subject.

John Botti

On Jul 13, 2023, at 11:34 AM, John Botti <[jbotti50@gmail.com](mailto:jbotti50@gmail.com)> wrote:

To AJ Agustin

I have the approval of the ACA CH group to negotiate closure of the account ID 3026155213 services and wish to do so at the earliest opportunity. May I suggest that Zoom accept payment for May and June and refund the rest to my account. Zoom would use the payment made for May to cover the ongoing single license of ACA Chapel Hill until May, 2024 for the single license account (John Benziger) but now transferred to account ID 3026155213 for the foreseeable future, at the same rate. I trust that the payments related to May and June 2023 will cover the remainder of the year for ACA CH.

Please acknowledge and advise if this is equitable. As before, if phone conversation will help, please call 717-991-2510. If you receive a response from my phone security, please leave your phone number via this e-mail to enable discussion. Thank you

J J Botti